

**Haringey Carers Centre
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Centre Director**

- Haringey Carers Centre is a voluntary organization with charity status.
- The organization supports all Carers who are over the age of 18 and live in Haringey or look after someone who lives in Haringey.
- Carers provide care for their relative or friend who would be unable to manage without their help.

- Haringey Carers Centre's Mission Statement is :

“Seek to improve the quality of life of the adult Carers in Haringey Carers through support, information, advice consultation and working in partnership with Carers and providers.”

- Haringey Carers Centre objectives are to
 1. Provide practical help, support services, advocacy information and training.
 2. Involve Carers in the planning, management and evaluation of the service.
 3. Assist Carers to have a voice in Haringey.
 4. Provide or arrange for the provision of facilities for recreation and other leisure time occupation to improve the quality of life of the carer.
 5. Work in partnership with the carers and other service providers in order to achieve these aims

- Haringey Carers Centre is a membership organization of carers. It is a registered company and registered charity and works independently to support carers.

- We support carers regardless of race, gender, ethnicity, religious belief, age and sexual orientation, class, disability.

- Haringey Carers Centre is a member of the Princess Royal Trust for Carers which is national network of carers organizations.

- Service Provisions
 - Support groups
 - IT classes
 - Exercise
 - Events
 - Respite breaks
 - Advocacy
 - Information
 - Welfare benefits
 - Carers Assessments
 - Sign posting
 - Case work
 - News letter

- Suggested Improvements for Carers Services:
 - A one stop shop organization
 - A directory of all carer services that are commissioned by the local authority.
 - Clearer guidelines surrounding respite.
 - Carers need to have peace of mind about where their loved ones are going to be carers for and they need to know that the placement that they are going to is convenient for relatives or friends to visit while the carer is away.
 - Clearer guidance for emergency respite.
 - Who is entitled to a carers assessment?
 - In relation to personalisation carers needs should include training.

- Objectives of the review:

The objectives of the review are clear and it is hoped that the review will have all of its questions answered.

HCC.